



Memorandum

Date: March 17, 2023,
To: DSH -Patton Visitors, Families & Friends
From: DSH-Patton Executive Policy Team
Subject: Updated Information regarding Visiting Protocols

On February 28, 2023, Governor Gavin Newsom terminated the state's COVID-19 Public Health Emergency Order. However, because COVID-19 remains a potential threat we need to continue to monitor for positive cases and potential exposures. The purpose of this communication is to provide you details on how this change will impact visiting at DSH-Patton and how they will impact our screening protocols for visitors. Visitors who are screened out will be asked to leave the hospital immediately and reschedule the in-person visit. Hospitals reserve the right to deny visitation based on infection prevention measures not included in these guidelines

All visits must continue to be scheduled in advance via the DSH-Patton webpage under 'Visitor Information'. The attached protocol provides details on visitation procedures and scheduling. For more information or to schedule a visit, please visit the DSH-Patton visitation page:

https://www.dsh.ca.gov/Patton/Visitor_Information.html

General Guidelines:

- In-person visitation may be modified or suspended based on the hospital's current COVID-19 conditions or as recommended by CDC, CDPH, and local Public Health Department guidance.
- All patients regardless of vaccination status are permitted to have visits.
- Patients in isolation with active COVID-19 disease are not permitted to have any visits until released from isolation.
- If the unit is on quarantine, the patients on that unit may not have in-person visits until quarantine is lifted. Tele-visits may be held on-unit.
- Each patient is allowed up to two adults per scheduled adult visit. During children visits each patient is allowed up to three visitors. Visitors can be in the combination of one adult and two minors or two adults and one minor.

No outside food or drinks are allowed to be brought into the facility during visitation.

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- Vending machines are available to visitors in the Visiting Center.
- Visitors are allowed to bring in up to \$20.00 to purchase items from the vending machines.

Scheduling:

- All visits must be scheduled in advance through the DSH-Patton webpage. This is the website address for the visitation page:
https://www.dsh.ca.gov/Patton/Visitor_Information.html
- Once a visitor is approved the visitor will be noticed of their approval and instructed to register for a visit using the form available here: [Visit Request and Scheduling](#)
- Times for scheduled in-person visits: 8:30, 9:30, 1:00, 2:00
- All visits are limited to one hour due to scheduling and infection control measures.
- In-person visits can be scheduled on Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and Sunday for all time slots. Children visits only are scheduled on Saturday afternoon at 1:00 and 2:00.
- Tele-visits can be scheduled on Monday, Tuesday, Wednesday, Thursday, and Friday for 8:00, 9:00, 10:00, 1:00, 2:00, 3:00. Children visits are scheduled on Fridays.

Updates re: Screening and Testing Protocols: Effective March 1, 2023

- Visitors should arrive 30 minutes in advance of their scheduled visit to allow time for screening.
- All visitors will continue to be screened for COVID-19 signs and symptoms before entering the Visiting Center by confirming the following:
 - They have not had contact within the last 10 days for 15 minutes or longer, within 6 feet, without wearing an N-95 mask with anyone who is positive for COVID19.
 - They have no signs or symptoms of infection of the COVID-19 virus (see below symptoms) within the last 48 hours.
 - Fever or chills
 - Cough, dry or productive

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- Dyspnea or difficulty breathing
 - Fatigue
 - Myalgia/muscle aches or body aches
 - Headaches
 - New loss of taste or smell
 - Nasal congestion or running nose
 - Nausea, vomiting and diarrhea
- Anyone who has any signs or symptoms of COVID-19 infection or cannot truthfully attest to the above or does not wish to share this information should not complete the “Visiting Room Pass (ES1177) and will not be allowed to proceed with the scheduled visit.
 - Visitors who are screened out will be asked to leave the hospital immediately and reschedule the visit.

Infection Control Protocols:

- Facilities will limit number of patient visits per appointment session to three-six (3-6) in order to maintain infection control precautions.
- Infection prevention measures are performed by hospital staff before and after each visit, including cleaning of tables, chairs, commonly touched surfaces, etc.
- Hand hygiene should be performed by both parties before and after the visit.

During the Visit:

- Visitors and residents shall wear masks for source control during visitation. The only exception is children under the age of 2. Surgical masks will be provided and required to be worn by visitors at the hospital.
- Visitors and patients shall maintain social distancing during the visit.
- Visitors shall maintain social distancing from other patients and staff.
- All other facility policies related to visiting regulations, attire, and allowable items remain in effect.





- **Physical Contact:** Physical contact between patients and children will be permitted only when authorized by the Interdisciplinary team and when supervised by staff on a one-on-one ratio. **(A brief hug upon initiating the visit and a brief hug upon termination of the visit is the only physical contact allowed in an attempt to protect patients, staff, and visitors from Corona Virus (COVID-19)).**

EXECUTIVE POLICY TEAM
Department of State Hospitals - Patton

